

Student Resource Guide Crisis Referral Listing

Ask your educator or a school director if you would like a copy of this guide emailed to you so that you can navigate the links listed

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NATIONAL RESOURCES

Housing

- Rental Assistance (List of government programs that help people with low incomes find affordable rental housing.)
 - Website: <https://www.usa.gov/rental-housing-programs>
 - Phone Number: 1-844-USAGOV1
 - Additional Website: <https://www.consumerfinance.gov/housing/housing-insecurity/help-for-renters/get-help-paying-rent-and-bills/>
- Housing Choice Voucher Program, formerly Section 8 (Federally funded program assisting low-income families in obtaining affordable housing.)
 - Website:
 - Phone number:
- HUD Resource Locator (Helps find local resources for affordable housing.)
 - Website: <https://resources.hud.gov>
 - Phone Number: 800-569-4287
- Local Homeless Assistance
 - Locator Website: <https://www.hud.gov/topics/homelessness/localassist>

Utility Bill Assistance

- Low Income Home Energy Assistance Program (LIHEAP – year-round help with utility bills)
 - Website: <https://www.acf.hhs.gov/ocs/programs/liheap>
- National Energy Assistance Referral Hotline
 - Phone Number: 866-674-6327
- Lifeline (assistance with phone & internet service)
 - Website: <https://www.lifelinesupport.org/do-i-qualify/>

Childcare Services

- Child Care and Development Fund (assists low-income families with childcare costs while parents work or attend school)
 - Website: <https://www.benefits.gov/benefit/615>

Mental Health Resources

- Crisis Text Line (offers free, 24/7 support to people in crisis, reach out if you are struggling with any kind of painful emotions that require support)
 - Text **HOME** to 741741
- National Alliance on Mental Illness (NAMI – offers support, education, and advocacy for individuals and families dealing with mental health issues)
 - Website: <https://www.nami.org>
 - Helpline: 800-950-6264 (available M-F 10 am – 10 pm EST)
 - Text “Helpline” to 62640
 - In a crisis, call or text 988
- Substance Abuse and Mental Health Services Administration (SAMHSA – free, confidential, 24/7, 365 days a year treatment referral and information service for individuals and families facing mental and/or substance use disorders)
 - Website: <https://www.samhsa.gov>
 - Online Treatment Locator: <https://findtreatment.gov>
 - Helpline: 800-662-HELP (4357)

Suicide Prevention Resources

- Crisis Text Line (offers free, 24/7 support to people in crisis, reach out if you are struggling with any kind of painful emotions that require support)
 - Text **HOME** to 741741
- Suicide and Crisis Lifeline
 - Call or Text: 988
 - Website: <https://988lifeline.org>
- American Foundation for Suicide Prevention (offers help for those having suicidal thoughts, who have lost someone to suicide, who are worried about someone, or who have survived an attempt)
 - Website: <https://afsp.org/get-help/>
 - Call or Text: 988
 - Text **TALK** to 741741

Domestic & Family Violence Assistance

- National Domestic Violence Hotline
 - Website: <https://thehotline.org>
 - Phone Number: 1-800-799-7233
 - Text START to 88788
 - Source Local Resources: <https://www.thehotline.org/get-help/domestic-violence-local-resources/>

Food Assistance

- Supplemental Nutrition Assistance Program (SNAP – helps eligible low-income individuals and families buy food)
 - Website: <https://www.fns.usda.gov>
 - Phone Number: 1-800-645-8333
- Relief Benefits (get matched with resources, programs, and benefits you may be eligible to receive)
 - Website: <https://www.reliefbenefits.com/>

- Emergency Food Assistance Program (TEFAP – federal program that helps supplements the diets of low-income Americans by providing them with emergency food assistance at no cost)
 - Website: <https://www.fns.usda.gov/cfsp/commodity-supplemental-food-program>
- USDA National Hunger Hotline (immediate food assistance)
 - Phone Number: 1-866-3-HUNGRY (1-866-348-6479)
- WIC (for women who are pregnant, breastfeeding a child under one year old, within 6 months of having given birth or your pregnancy ending, or children who are under 5 years old)
 - Website: <https://www.fns.usda.gov/fns-contacts>

Healthcare Resources

- Medicaid (provides free or low-cost health coverage for eligible low-income individuals)
 - Website: <https://www.medicaid.gov>
 - Check eligibility: <https://healthcare.gov/lower-costs/>
- HealthCare.gov (provides information on free or low-cost health coverage for eligible low-income individuals)
 - Website: <https://www.healthcare.gov>
- Relief Benefits (get matched with resources, programs, and benefits you may be eligible to receive)
 - Website: <https://www.reliefbenefits.com/>

Transportation Support

- Relief Benefits (get matched with resources, programs, and benefits you may be eligible to receive)
 - Website: <https://www.reliefbenefits.com/>

Emergency Assistance Programs

- 211 Helpline (connects individuals with local resources for various needs, including emergency assistance, mental health, caregiver resources, and more)
 - Website: <https://www.211.org>
 - Phone Number: 211
- Salvation Army Emergency Assistance Program (offers financial resources for immediate needs)
 - Website: <https://www.salvationarmyusa.org/usn/rent-mortgage-and-utility-assistance/>
- Relief Benefits (get matched with resources, programs, and benefits you may be eligible to receive)
 - Website: <https://www.reliefbenefits.com/>
- Temporary Assistance for Needy Families (TANF – federally funded, state-run program that helps families financially after experiencing hardship)
 - Website : <https://www.acf.hhs.gov/ofa/map/about/help-families>
- Find Help (find free or reduced-cost resources like food, housing, financial assistance, health care, and more)
 - Website: <https://www.findhelp.org/>

Job Assistance

- Salvation Army (provides skills and strengths assessments, job-search counseling and support)
 - Website: <https://www.salvationarmyusa.org/usn/assist-the-unemployed/>
- Career One Stop (job search, self-assessments, career planning assistance and more)
 - Website: <https://www.careeronestop.org/ExploreCareers/explore-careers.aspx>
 - Phone Number: 1-877-872-5627

- Email Address: info@careeronestop.org
- Find local American Job Center in your area:
<https://www.careeronestop.org/BusinessCenter/Toolkit/find-american-job-centers.aspx>
- Goodwill (partners with local and national employers to help people find work)
 - Locate a Career Center: <https://www.goodwill.org/locate-a-career-center/>
- O*NET Interest Profiler (help you find out what your interests are and how they relate to the world of work)
 - Website: <https://www.mynextmove.org/explore/ip>
- United Way 211 (connects you to a community resource specialist in your area who can put you in touch with local organizations that provide critical services)
 - Website: <https://www.211.org>

Internet Assistance

- Verizon (Free home internet if you qualify for the FCC's Affordable Connectivity Program (ACP))
 - Website: <https://www.verizon.com/home/internet/acp/free-internet/>
- Free Internet (Check to see if you are eligible for no cost or discounted internet from the ACP)
 - Website: <https://www.freeinternet.ai>
 - Phone Number: 1-855-635-0471
- T-Mobile (Provides eligible student households with free internet – check for eligibility)
 - Website: <https://www.t-mobile.com/brand/project-10-million>

Clothing Assistance Programs

- Dress for Success (Professional clothing assistance for eligible women who have interviews scheduled)
 - Website: <https://dressforsuccess.org/client-services/>

Clothing Thrift Stores

- Goodwill
 - Website: <https://goodwill.org>
- America's Thrift Stores
 - Website Location Locator: <https://www.americasthrift.com/locations/>
- Salvation Army

Addiction Services

- SAMHSA National Helpline
 - Website: <https://www.samhsa.gov/>
 - Find Treatment Near You: <https://www.findtreatment.gov/>
 - Phone Number: 1-800-662-4357
- National Center on Substance Abuse and Child Welfare (Provides strategies collaboratives can use to enhance the system of care while improving outcomes for families affected by substance use and mental health disorders.)
 - Website: <https://ncsacw.acf.hhs.gov/>

LOCAL RESOURCES

Housing Assistance

- Name: Augusta Housing Authority
 - Address: 1435 Walton Way Augusta GA
 - Phone number: 706-724-5466
- Name: The Way Home Program (eligible participants attend Home Buyer Education and Home Maintenance Training while earning \$2 match for every earned \$1 saved toward down payment and closing costs)
 - Email: ywilliams@csraeo.org
- Name: United Way of the CSRA (provides eligible people with rental and utility assistance)
 - Phone number: 706-724-5544
 - Phone number: 211

Local Shelters

- Name: Garden City Rescue Mission
 - Address: 828 Fenwick St
 - Phone number: 706-724-6960
- Name: Comfort House
 - Address: 317 Telfair St
 - Phone number: 706-774-9012
- Name: Augusta Rescue Mission
 - Address: 526 Walker St
 - Phone number: 706-722-2058

Utility Bill Assistance

- Name: Light of the World Outreach Ministries
 - Phone number: 706-925-2640
 - Website: <http://lightoftheworldoutreach.com>
- Name: First Baptist Church of Augusta
 - Phone number: 706-733-2236
 - Website: <https://fbcaugusta.org>
- Name: St. Stephen's Ministry of Augusta, Inc.
 - Phone number: 706-722-7092
 - Website: <http://www.ststephensministry.org>

Childcare Assistance

- Name: Alliance for Early Success
 - Website: <https://earlysuccess.org>
- Name: Head Start
 - Website: <https://www.csraeoaheadstart.org/>
 - Phone number: 706-738-2133
- Name: Childcare and Parent Services (CAPS)
 - Website: <https://georgia.gov/apply-childcare-and-parent-services-caps-program>
- Name: Department of Family and Children Services (DFCS)
 - Phone number: 877-423-4746

Mental Health Assistance

- Name: American Work, Inc.
 - Phone number: 706-736-8170
 - Address: 1727 Wrightsboro Road, Suite B Augusta GA
 - Website: www.americanwork.org
- Name: Department of Behavioral Health and Developmental Disabilities
 - Phone number: 706-792-7733
 - Website: www.dbhdd.georgia.gov
- Name: Georgia Crisis Access Line
 - Phone number: 800-715-4225
 - Website: www.mygcal.com
- Name: Lamar Medical Center
 - Phone number: 706-828-7468
 - Address: 1448 Lee Beard Way Augusta GA
 - Website: www.bgcrcenter.org

Suicide Prevention Resources

- Name: Georgia Crisis Access Line
 - Website: www.mygcal.com
 - Phone number: 988
- Name: Trevor Lifeline (nation's only around-the-clock crisis intervention and suicide prevention lifeline for lesbian, gay, bisexual, transgender, and questioning youth)
 - Phone number: 866-488-7386
- Name: Suicide Prevention Lifeline
 - Phone number: 800-273-TALK

Domestic & Family Violence Assistance

- Name: Augusta Rape Crisis and Sexual Assault Services
 - Phone number: 706-724-5200
 - Address: 1350 Walton Way Augusta GA
 - Website: www.universityhealth.org
- Name: Georgia Coalition Against Domestic Violence
 - Phone number: 800-334-2836
 - Address: 114 New Street, Suite B Decatur GA
 - Website: www.gcadv.org
- Name: Hope House, Inc.
 - Phone number: 706-737-9879
 - Address: 2205 Highland Avenue Augusta GA
 - Website: www.hopehouseaugusta.org
- Name: Salvation Army – Center of Hope
 - Phone number: 706-826-7933
 - Address: 1384 Greene Street Augusta GA
 - Website: www.salvationarmyaugusta.org

Food Assistance

- Name: United Way
 - Website: www.uwcsra.org
 - Phone number: 706-724-5544
- Name: Beulah Grove Community Resource Center, Inc.
 - Address: 1446 Lee Beard Way Augusta GA
 - Phone number: 706-722-4999
 - Website: <http://bgcrcenter.org>
- Name: CSRA Economic Opportunity Authority, Inc.
 - Phone number: 706-722-0493
 - Address: 1261 Greene St. Augusta GA
 - Website: <https://www.csraeo.org>

Healthcare Resources

- Name: Augusta University Family Medicine
 - Phone number: 706-271-4588
 - Address: 1447 Harper Street, First Floor, Augusta GA
 - Website: www.augustahealth.org
- Name: Christ Community Health Service – Laney Walker Health Center
 - Phone number: 706-922-0600
 - Address: 1226 D'Antignac St Augusta GA
 - Website: www.cchsaugusta.org
- Name: Community Health Care Systems, Inc.
 - Phone number: 706-465-3253
 - Address: 1008 Atlanta Highway Augusta GA
 - Website: www.chcsga.org
- Name: Community Medical Clinic of Aiken County
 - Phone number: 803-226-0630
 - Address: 244 Greenville St. NW Aiken SC
 - Website: www.cmaiken.org

Transportation Support

- Name: Aiken City Transportation – Best Friend Express
 - Website: www.visitaikensc.com

Emergency Assistance Programs

- Name: Salvation Army Augusta
 - Phone number: 706-826-7933
 - Address: 1384 Greene St Augusta GA
 - Website: <http://www.salvationarmyaugusta.org>
- Name: Head of the Giant Ministry, Inc. (helping homeless veterans, women with children)
 - Phone number: 706-496-1540
 - Address: 1345 Druid Park Ave Augusta GA
 - Website: <https://www.headofthegiantministry.com>
- Name: First Stop: Salvation Army
 - Phone number: 706-922-8330

- Address: 1736 Broad Street Augusta GA
- Website: www.salvationarmyaugusta.org
- Name: Economic Opportunity Authority, Inc.
 - Phone number: 706-722-0493
 - Address: 1261 Greene Street Augusta GA
 - Website: www.csraeo.org

Job Assistance

- Name: Augusta Rescue Mission
 - Phone number: 706-722-2058
 - Address: 526 Walker Street Augusta GA
 - Website: www.augustarescuemission.org
- Name: Augusta Staffing – Martinez
 - Phone number: 706-860-4820
 - Address: 218 Oak Street, Suite E Martinez GA
 - Website: www.augustastaffing.com
- Name: Career Personnel
 - Address: 821 Broad Street Augusta GA
 - Phone number: 706-722-1265
 - Website: www.careerpersonnel.com
- Name: Georgia Department of Labor – Career Center
 - Address: 601 Greene Street Augusta GA
 - Phone number: 706-721-3131
 - Website: www.dol.state.ga.us

Internet Assistance

- Name: Common Sense
 - Website: <https://getmyinternet.org>
 - Phone number: 877-384-2575
- Name: Affordable Connectivity Program (ACP)
 - Phone number: 800-430-0443

Clothing Assistance Programs

- Name: Marvin United Methodist Church Clothes Closet
 - Phone number: 706-863-0510
 - Address: 4400 Wheeler Rd. Martinez GA
 - Website: www.marvinchurch.com/clothes-closet.html
- Name: Faith Outreach Christian Life Center, Inc.
 - Phone number: 706-792-9972
 - Address: 2664 Willis Foreman Road Hephzibah GA
 - Website: www.faithoutreachaugusta.com
- Name: New Bethlehem Community Center
 - Phone number: 706-722-0086
 - Address: 1336 Conklin Avenue Augusta GA
 - Website: www.augustaga37.wix.com/nbcc

Clothing Thrift Stores

- Name: Uptown Cheapskate Augusta
 - Phone number: 706-364-9200
 - Address: 2701 Washington Rd. Ste. 3 Augusta GA
- Name: Second Time Around
 - Phone number: 706-863-1094
 - Address: 3690 Washington Rd. Augusta GA
- Name: Catholic Social Services Thrift Store
 - Phone number: 706-737-8286
 - Address: 3229 Wrightsboro Rd. Augusta GA

Addiction Services

- Name: Bradford Health Services
 - Phone number: 706-854-1126
 - Address: 105 Rossmore Place Augusta GA
 - Website: www.bradfordhealth.com
- Name: Lighthouse Care Center of Augusta
 - Phone number: 706-651-0005
 - Address: 233 Davis Road, Suite G Augusta GA